

Case: General Liability

The legal team representing a winter ski resort requested surveillance of the plaintiff, who was injured in a collision with a snowmobile. Two years after the incident, the plaintiff complained of ongoing injuries but provided no documentation to support a claim for future medical treatment.

Surveillance videotape provided the legal team with first hand observations of the plaintiff's activities and lifestyle, which included her enrollment in a rigorous pilot program in the medical health care field. This information led to more earnest settlement discussions.

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8:08 AM Subject exits the residence with two bags in her left hand, a carryall bag and a paper bag. She carries the bags to the Toyota and enters behind the wheel. The subject exits the vehicle and retrieves a squeegee from the trunk. She uses the squeegee in her right hand to wash the windows. [Video](#)

Subject returns the squeegee to the trunk, enters behind the wheel and departs alone. [Video](#)

8:48 AM Subject drives to the campus of Canada College in Redwood City and parks in the student lot. She places a window shade cross the windshield, exits the vehicle and disappears onto campus with her carryall bag over her left shoulder and the paper bag in her right hand. [Video](#)

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7:02 PM Subject and her companion shop inside a gift store called Kyun. She carries her handbag over her left shoulder. [Video](#)

- 7:05 PM Subject pays for a purchase at the counter and departs with her companion. They walk through the mall and enter a store called Factory Brand Shoes. Video
- 7:08 PM They shop for shoes. Video
- 7:10 PM Subject and companion exit the store and walk into American Eagle Outfitters. Video
- 7:36 PM They exit the store hand in hand. The subject carries her handbag over her left shoulder. They walk through the mall and enter a store called Media Play. Video